Late Fee Policy



Our evening staff provides excellent care for children that cannot be picked up by our 6:00 pm closing time. They are always willing to help as needed and make the children feel secure and loved while they wait after hours for a parent. However, late pickups should be on occasion and not often, let alone regularly. In order to take care of my staff, as well as they take care of your children, Drool of Rock will be enforcing the following late fee policies:

STANDARD LATE FEE POLICY:

6:00 pm - 6:30 pm = \$1 / minute

6:31 pm - 6:45 pm = \$15 / minute

If the late fee is not paid in full by the next business day, there will be a \$10 fee added each day following nonpayment. Care will be terminated after 5 days if there is still a remaining balance due.

Pickups later than 6:45 can result in termination of care.

Consistent late pickups can result in termination of care.

EARLY DISSMISSAL POLICY:

At any point in time, should we need to call an early dismissal/closure, families are responsible for picking up their child(ren) within the allotted time frame announced. Failure to do so will result in the following fees:

\$2/minute for the first 15 minutes past the announced closing time

\$4/minute 16-30 minutes past the announced closing time

By signing below, you agree to the late fee charges above:

\$20/minute 31 minutes or more past the announced closing time

In addition, a termination warning will also be issued. In order to continue care in our program, the fee will need to be paid in full by the next business day or we will have to withdraw your family from the program.

It is our ultimate goal keep our staff and families safe, so please have backup care and transportation for your families to avoid these fees and situations.

Child's Name Parent Name Parent Signature Date